

# MOSAIC CAMPS

## Terms and Conditions

(Mosaic Camps : vacation camps organised by the Mosaic school) The French version is binding.

Updated June 2025.

### Camp prices

Camp prices shown on the website include snacks, supervision, teaching, use of space, various transfers and camp equipment.

### Lunch Option

Children have the option to have a canteen lunch supplied by the school.

The cost is 75 CHF for the week.

Or, the option to bring their own lunchbox.

### Arrival

Children are welcomed between 8:00 and 9:00 a.m. until 5:00 pm. We only offer full-time camps. An adult must accompany the child to the camp reception area. It is forbidden to drop children off in front of the school or to ask them to register themselves.

### Pick-Up and Extended Supervision

Children may be picked up from 4:30 p.m. or 5:00 p.m. during camp.

Supervision from 5:00 p.m. to 6:00 p.m. is available at an additional cost of CHF 100 per child for the full week.

Daily supervision is also possible at a rate of CHF 25 per child per day for 1 hour 5PM–6PM please arrange directly with the camp coordinator.

After a 15-minute delay, the extended hour will be charged in full and is non-divisible.

An adult must pick up the child from the Mosaic Camps reception area.

## Insurance

Camp participants must be insured against the risks of accident and illness that may occur during the camps, as well as against civil liability.

For children living abroad, health and accident insurance and liability insurance for Switzerland are mandatory.

Mosaic Camps cannot be held responsible for accidents, illness, loss, theft or damage to participants' personal belongings.

## Invoicing and payment

Following booking, the invoice is sent to you by email. This invoice must be paid on receipt to finalise the booking and ensure a place for your child.

## Confirmation of registration

A confirmation by e-mail is sent to the adult who made the booking. Further information about the camps booked will be sent by e-mail at a later date.

## Cancellation and refund policy

- For cancellations received from parents/legal guardians at least 1 month before the start of the camp, 100% of the total program price will be refunded.

- - For cancellations received between 15 and 30 days before the start of the camp, 50% of the total cost of the program will be reimbursed, except for medical reasons and upon presentation of the corresponding certificate.
- - For cancellations received less than 15 days before the start of the camp, no refund will be made.

In the event of a participant's absence, repeated late arrivals or early departures, no refunds will be made, except on medical grounds and on presentation of the relevant certificate.

All requests for cancellation or reimbursement on medical grounds must be made by e-mail to [camps@ecolemosaic.ch](mailto:camps@ecolemosaic.ch).

## Booking changes

Wherever possible, a participant may change activity or camp week within the same season, subject to availability and payment of the difference in price, if necessary. All requests for changes must be made exclusively by e-mail to [camps@ecolemosaic.ch](mailto:camps@ecolemosaic.ch). Modifications requested verbally or via What's app will not be accepted.

## **Cancellation by Mosaic Camps**

In the event of insufficient numbers, Mosaic Camps reserves the right to cancel a camp. At least 3 days' notice will be given to the adult who made the booking. Where possible, Mosaic Camps will offer an alternative camp, but should this not be suitable, Mosaic Camps will issue a full refund.

## **Parental responsibility**

Parents/legal guardians assume full responsibility for material damage caused intentionally or unintentionally by their child/children.

## **Image rights**

As part of the activities offered at Mosaic camps, we sometimes take photos of children in action.

For each photo we wish to use, you will receive an express request for permission to use your child's image.

## **Medical file**

When registering their child(ren) for camp, parents/legal guardians are responsible for notifying Mosaic Camps of any allergies, health problems or other special medical conditions that require treatment (preventive or regular).

If a medical problem arises after registration, parents/legal guardians are required to notify Mosaic Camps in writing (e-mail or letter) before the start of camp.

Please note that this information must be communicated INDEPENDENT of that already sent to Mosaic. Mosaic Camps does not provide sunscreen, so it is the parents' responsibility to provide their child(ren) with sunscreen when the weather warrants. Mosaic Camps cannot be held responsible for any intolerance to sunscreen lent by another child (unless the intolerance has been notified in advance).

## **Dietary requirements**

Any dietary requirements (intolerances, allergies, foods that cannot be eaten for religious reasons, etc.) must be indicated on the registration form. Mosaic Camps cannot be held responsible if parents/guardians fail to notify us of such intolerances.

## **Transport**

Parents/guardians booking camps taking place outside the Mosaic campus accept that the child will be transported by Public Transport, as there is no longer a possibility for Mosaic School to book an external transport company for children under 6 year of age.

## **Permission to provide nursing care**

Parents/legal guardians authorise Mosaic Camps to provide necessary nursing care for their child, as well as homeopathic treatment for headaches, blows, bruises, bumps, digestive problems, and other "minor" ailments.

If the child's condition so requires, the parents/legal guardians also authorize transport by ambulance to an appropriate care facility, such as a hospital or community health center. Furthermore, if the emergency contacts are unreachable, the parents/legal guardians authorize the doctor chosen by the authorities to provide their child with all the medical care required by his or her condition.

Finally, parents undertake to inform Mosaic Camps management of any change in their child's state of health, if different from that indicated at the time of registration.

## **Other**

Children attending camp must be toilet-trained (for infants aged 3+).

By enrolling your child in the camps, you acknowledge that you have read and accepted the present Terms and Conditions of Sale in their entirety.



Mosaic Team.